Ten years of conflict management research 2007–2017: an update on themes, concepts and relationships

Article in International Journal of Conflict Management - August 2018
DOI: 10.1108/IJCM-06-2018-0078

4 authors:

Andrea Caputo
University of Lincoln
72 PUBLICATIONS  193 CITATIONS

Giacomo Marzi
University of Lincoln
31 PUBLICATIONS  58 CITATIONS

Jane Maley
Charles Sturt University
65 PUBLICATIONS  319 CITATIONS

Mario Silic
University of St.Gallen
41 PUBLICATIONS  160 CITATIONS

Some of the authors of this publication are also working on these related projects:

- Cultural Intelligence View project
- Additive Manufacturing in SMEs View project

All content following this page was uploaded by Andrea Caputo on 25 August 2018.
The user has requested enhancement of the downloaded file.
Ten years of conflict management research 2007–2017: an update on themes, concepts and relationships

Andrea Caputo
University of Lincoln, UK

Giacomo Marzi
University of Lincoln, UK

Jane Maley
Charles Sturt University, Australia

Mario Silic
University of St. Gallen, Switzerland

Abstract

Purpose - The purpose of this study is to map the intellectual structure of conflict management studies by investigating the key themes, concepts and their relationships for the period 2007–2017. The study updates the previous decade (1997-2006) investigation by Ma et al. (2008) to reflect the increased publication efforts in the field.

Design/methodology/approach - Bibliometric analysis was used to trace the development path of the extant literature. The study included: activity indicators, such as distribution of articles and most-cited journals; relationship indicators, such as co-author analysis and keyword analysis, and the mapping of the theoretical foundations.

Findings - The analysis identified five key themes that help to track the direction of conflict management research: negotiation, mediation, trust, conflict management styles, and performance.

Originality/value - These themes show a wider diversification of topics in the field than in the past, corroborating previous results about the reputation and maturity of conflict management as an independent scientific field of research. This study will help scholars to improve their understanding of the evolution of conflict management studies and the direction that conflict management research is taking identifying available avenues for future research.

Keywords: Conflict management, bibliometric analysis, negotiation, mediation, trust, conflict management styles, performance
References


Deutsch, M. (1973), The Resolution of Conflict, Yale University Press, New Haven, CT.


McCain, K.W. (1990), “Mapping authors in intellectual space: A technical overview”, *Journal of
the American Society for Information Science, American Documentation Institute, Vol. 41 No. 6, p. 433.


